



Terms, Conditions and Refund Policies

We value the partnership we form when you choose to register your camper at CSM and try to make it easy for you to send them back year after year.

Pre-Registration: At the end of your camper's summer session, you'll have the chance to pre-register them for the following year. By doing so you are increasing your chances of getting into the session that works best. In mid-October of the following year, the new themes will be announced. You will have the opportunity to change to a different session if you need to, before general registration opens November 1.

Changing sessions: We know that schedules can change at any time. If something comes up, give our office a call and we'll work with you to get your camper into another week if there is an open spot. You'll only pay the cost of the fee difference if applicable.

Sibling Discount:

- Receive a \$20 discount per camper for corresponding number of sessions on each additional child registered per household.
- Discount is redeemable for summer programs only during the same season.
- If multiple siblings are registered and one cancels, corresponding discount will be forfeited.

Campership:

- Need-based tuition assistance is available through CSM's Campership Fund.
- Campership is available for all CSM programs. One campership is allowed per camper per calendar year.
- Campers must first be registered, including payment of program deposit. Campership application will be sent after receiving deposit payment.
- Please call (585) 346-2243, ext. 105 for more information.

Terms & Conditions

Code of Conduct: In order for a camper's time at CSM to be safe and enjoyable, we have set forth certain expectations. These expectations will be introduced and reviewed with each camper upon arrival. Each camper will sign and live by this Camper Code of Conduct while attending Camp Stella Maris. Harassment and other behaviors that create a physically or emotionally unsafe environment will not be tolerated. If the Camper Code of Conduct is not adhered to, camper will receive disciplinary action through our three-strike system and appropriate action will be taken, up to or including immediate dismissal from camp without refund.

Discipline Policy: Inappropriate behavior is subject to our three strike policy (see handbook for details).

Summer Camp Payment Policy:

- Each camper's registrations must be accompanied by a \$75 non-refundable deposit/session.
- All registrations prior to June must be paid in full by June 1. Registrations with unpaid balances will be cancelled. Final payments made by check must be postmarked no later than May 25 or received before June 1.
- All registration made after June 1 must be paid in full at time of registration.
- \$15 fee is charged for all checks returned due to insufficient funds.

Summer Camp Refund Policy:

- If you must cancel your camper's registration prior to June 1, a full refund, less deposit, will be issued.
- We know that schedules can change at the last minute. If something comes up after June 1, give our office a call and we'll work with you to get your camper into another week if there is an open spot.* If for some reason we can't, we'll keep that money on your family account for up to one year**
- In the case of an injury or serious illness that prevents your camper from attending their session we'll work with you to get your camper into another week, if there is an open spot, and a doctor has cleared them to participate. If for some reason we can't, we'll keep a credit on your family account for up to one year. Refund considerations, less the deposit, may be made. A signed letter from the acting physician stating the camper's inability to participate in camp activities will be required.
- Campers leaving early or arriving late for their session will not receive a refund or prorated fee.

*Some sessions close before June 1. Registrant will be responsible for cost of any applicable fee difference.

**Registration fee less the non-refundable deposit will be credited to your family's account for up to one year from the change request date. The credit may be used towards any camp that we offer within that year.

Weekend Camp Payment Policy:

- Each camper's registrations must be accompanied by a \$50 non-refundable deposit/session.
- All registrations must be paid in full one week prior to start of camp. Registrations with unpaid balances will be cancelled.

Weekend Camp Refund Policy:

- Cancellation of at least one week prior to start of camp, a full refund, minus the \$50 non-refundable deposit, will be given.
- Cancellation less than one week prior to start of camp, no refund will be given.
- We know that schedules can change at the last minute. If you need to cancel after the deadline, give our office a call, we'll keep a credit on your family account for up to one year**
- In the case of an injury or serious illness that prevents a camper from attending their weekend camp, refund considerations, less the deposit, may be made. A signed letter from the acting physician stating the camper's inability to participate in camp activities will be required.
- Campers leaving early or arriving late for their session will not receive a refund or prorated fee.

**Registration fee less the non-refundable deposit will be credited to your family's account for up to one year from the change request date. The credit may be used towards any camp that we offer within that year.