



Revised Terms, Conditions and Refund Policies in Response to COVID-19

We at Camp Stella Maris understand that all of our camper families have been impacted in some way by the COVID-19 pandemic. In support of all of our camper families during these uncertain times, we have decided to offer further payment options in addition to updating our cancellation policy. We value the partnership we form when families choose to register their camper at CSM and look forward to working with all of you in finding a best option. Please refer to the information below for our updated policies and as always it would be our pleasure to talk you through your options by phone as well.

Summer Camp Payment Policy:

- Each camper's registration must be accompanied by a \$75 non-refundable deposit per session.
- All registrations made prior to June must be paid in full by June 1. Registrations with unpaid balances will be cancelled. (*Final payments made by check must be postmarked no later than May 25 or received prior to June 1.*)

If your family is experiencing financial hardship as a result of the COVID-19 pandemic, please call (585) 346-2243 to discuss alternate payment plan options.

- All registrations made after June 1 must be paid in full at time of registration.
- A fee of \$15 will be charged for all checks returned due to insufficient funds.
- A service fee of 3% will be added for all payments made by credit card. To avoid this fee, please pay with a Debit Card, eCheck, or mail in check.

Campership:

- Families can apply for need-based tuition assistance made available through our CSM Campership Fund.
- Campership is available for all CSM programs. (*One campership is allowed per camper per calendar year.*)
- Campers must first be registered, including payment of program deposit. (*Campership application will be emailed after receiving deposit payment.*)
- Please call (585) 346-2243, ext. 105 for more information.

Sibling Discount:

- Receive a \$20 discount per camper for corresponding number of sessions on each additional child registered per household.
- Discount is redeemable for summer programs only and must be during the same season.
- If multiple siblings are registered and one cancels, corresponding discount will be forfeited.

Summer Camp Refund Policy:

- As a show of support to our camper families who rolled over their registration from summer 2020, if you cancel your registration prior to June 1, 2021, a full refund, **including your deposit**, will be issued.
- New registrations for 2021 – cancellation prior to June 1, a full refund, less deposit, will be issued.
- We know that schedules can change at the last minute, so if something changes after June 1, give our office a call and we will work with you to get your camper into a different week. *

- *If for some reason we cannot get your camper into a different week, we will keep the monies in your family account for up to one year. ***
- In the case of an injury or serious illness that prevents your camper from attending their session, we will work with you to get your camper into a different week (assuming a doctor has cleared them to participate). *
 - *If for some reason we cannot get your camper into a different week, we will keep the monies in your family account for up to one year. ***
 - *Refund considerations, less the deposit, may be made and will require a signed letter from the acting physician stating the camper's inability to participate in camp activities.*
- Campers leaving early or arriving late for their session will not receive a refund or prorated fee.

* Some sessions close out earlier than others and therefore may not have open spots. Registrant will be responsible for the cost of any applicable fee difference.

** Registration fee, less the deposit, will be credited to your family's account for up to one year from the change request date. The credit may be used towards any camp that we offer within that year.

CSM Cancellation in Response to COVID-19 Pandemic

Should Camp Stella Maris be forced to not offer your 2021 session because of the COVID-19 pandemic, we will offer the following options:

- Register your camper in one of our 2022 sessions and transfer all funds in your account to that registration.
- Receive a full refund, including your deposit.
- Contribute your balance (or any part of it) to Camp Stella Maris as a tax-deductible donation.
(Your donation will help ensure that our 95-year-old institution will be able to operate for years to come. The summer camp program accounts for 87% of our annual revenue and contributions of any amount make an incredible difference during this difficult time.)

Terms & Conditions

Code of Conduct: In order for a camper's time at CSM to be safe and enjoyable, we have set forth certain expectations. These expectations will be introduced and reviewed with each camper upon arrival. Each camper will sign and live by this Camper Code of Conduct while attending Camp Stella Maris. Harassment and other behaviors that create a physically or emotionally unsafe environment will not be tolerated. If the Camper Code of Conduct is not adhered to, camper will receive disciplinary action through our three-strike system and appropriate action will be taken, up to or including immediate dismissal from camp without refund.

Discipline Policy: Inappropriate behavior is subject to our three strike policy (see handbook for details).